



Serving Central Indiana



## FOR IMMEDIATE RELEASE

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### Indianapolis Water customers may notice slight change in taste of drinking water

INDIANAPOLIS, Jan. 13, 2007 - In the coming weeks, Indianapolis Water customers may notice a slight difference in the taste of their tap water as the result of annual maintenance work on our city's water distribution system.

Veolia Water Indianapolis (VWI), the operator of Indianapolis Water, will temporarily change the type of chlorine used to disinfect the drinking water that is delivered to customers' taps beginning Jan. 17. This change is made on an annual basis to optimize water quality in the city's drinking water distribution system throughout the year. The same process has been utilized by the facilities for more than 20 years, and is commonly used throughout the water industry.

As a result of the change, customers may notice a temporary chlorine (or swimming pool-like) smell in their water for approximately the next four weeks. Tap water continues to be safe to drink, and meets all regulatory standards. Persons undergoing dialysis treatment should contact their hospitals and/or local dialysis centers for appropriate treatment adjustments for free chlorine rather than chloramine. All dialysis providers are being notified of the temporary change due to its potential impact to dialysis patients.

For customers with aquaria or sensitive plant species, VWI suggests that tap water sit in an open container overnight to allow the disinfectant to dissipate prior to filling tanks or watering plants such as orchids.

For more information, Indianapolis Water customers can call VWI's Customer Service at (317) 631.1431.

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